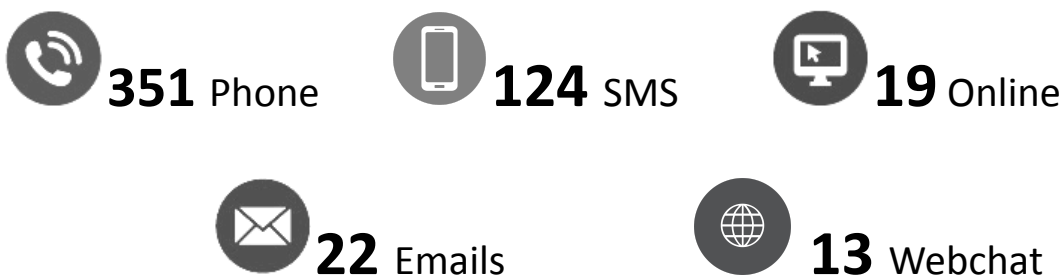## OVERVIEW OF INCOMING SIGNALS

*The following information is based on incoming communication with the National Human Trafficking Hotline from January 1, 2020 – December 31, 2020 about human trafficking cases and issues related to human trafficking in Maryland. Communication can take the form of **phone calls, SMS, Webchat[1], online tip reports[2], or emails**. Communication regarding topics unrelated to human trafficking are not included in this report. In 2020, the National Human Trafficking Hotline received a total of **529** substantive[3] phone calls, SMS, Webchats, emails, or online tip reports from Maryland.*

351 Phone   **124** SMS   **19** Online

22 Emails   **13** Webchat

[1] *Webchats are a means of communicating with hotline staff directly on the website using the online chat feature*
[2] *Online tip reports are a standardized form which can be completed on the website, allowing signalers to provide details without directly interacting with hotline staff.*
[3] *Substantive signals excludes hang-ups, wrong numbers, missed signals and signals in which the National Hotline could not determine the signaler's reason for contacting the Hotline*

SUBSTANTIVE SIGNAL DATA

The following statistics are based solely on substantive signals about human trafficking and issues related to human trafficking made to the National Human Trafficking Hotline between January 1, 2020 and December 31, 2020 from signalers in Maryland at the time of their call. Substantive calls exclude hang-ups, missed calls, wrong numbers, and signals in which the caller's reason for calling is unknown.

Number of Substantive Signals Received from Maryland: <u>529</u>
This constitutes the 20th highest signal volume of all 50 states and Washington, D.C. in 2020.

SIGNALER TYPE	# OF SIGNALS	% OF SIGNALS
Victim of Trafficking	116	22%
Victim of Other Crime	93	18%
Community Member	69	13%
NGO Representative	58	11%
Other	47	9%
Family of Trafficking Victim	23	4%
Victim of Labor Exploitation	20	4%
Government Official	19	4%
Legal Professional	15	3%
Medical Professional	11	2%

Law Enforcement	10	2%
Friend of Trafficking Victim	7	1%
Not Specified	7	1%
Potential Trafficker	6	1%
Buyer of Commercial Sex	5	1%
Mental Health Professional	5	1%
Student	5	1%
Educator/School Personnel	4	1%
Faith-Based Representative	3	1%
Acquaintance of Trafficker	3	1%
Caller Types Referenced Fewer than Three Times[1]	3	1%
TOTAL # OF SUBSTANTIVE SIGNALS	**529**	

[1]To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

DATA ABOUT HUMAN TRAFFICKING SITUATIONS

Each request submitted to the hotline is evaluated for evidence of potential human trafficking. **In Maryland, a total of 136 unique situations (incidents) of potential human trafficking were reported to the hotline.**

PRIMARY REASON FOR CONTACTING THE NATIONAL HOTLINE	# OF SITUATIONS	% OF SITUATIONS
Access Service Referrals	41	30%
Report a Trafficking Tip	90	66%
Request Crisis Assistance	5	4%
Request General Information[2]	0	0%
TOTAL # OF SITUATIONS	**136**	

[2]Requests for general information are situations in which an individual who is aware of a specific situation of potential trafficking may contact the National Human Trafficking Hotline for general information about human trafficking or to learn more about services available to trafficking victims. Requests for T&TA (Training and Technical Assistance) are situations in which service providers or law enforcement working with a victim of trafficking contact the National Hotline for technical assistance.

VENUE/INDUSTRY OF POTENTIAL TRAFFICKING	# OF SITUATIONS	% OF SITUATIONS
Sex	**95**	**70%**
Venue Not Specified	45	33%
Hotel/Motel-Based	10	7%
Pornography	9	7%
Illicit Massage/Spa Business	7	5%
Other Venue	5	4%
Online Ad, Venue Unknown	5	4%
Escort/Delivery Service	4	3%

Hostess/Strip Club-Based	3	2%
Residence-Based Commercial Sex	3	2%
Venues Referenced in Fewer than Three Cases[4]	4	3%
Labor	**24**	**18%**
Domestic Work	10	7%
Industry Not Specified	4	3%
Industries Referenced in Fewer than Three Cases[4]	10	7%
Sex and Labor	**0**	**0%**
Trafficking Type Not Specified[5]	**17**	**13%**
TOTAL # OF POTENTIAL TRAFFICKING SITUATIONS	**136**	**100.0%**

[3]*Internet-based cases typically involve reports of sex trafficking in which an individual is advertised for commercial sex online but the venue of the sex act is unknown or not specified.*
[4]*To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.*
[5]*Cases where trafficking type is not specified typically occur when a law enforcement agent or service provider contacts the National Hotline for resources and referrals but does not disclose details about the trafficking situation due to confidentiality. This category also includes cases in which the person reporting the information references human trafficking but does not provide further detail regarding the presence of labor or commercial sex. These cases are often submitted to the National Hotline through anonymous online tip reports.*

VICTIM DEMOGRAPHICS[6]	# OF SITUATIONS	% OF SITUATIONS
Adults	76	56%
Minors	41	30%
Females	111	82%
Males	19	14%
Gender Minorities [7]	3	2%
US Citizens/Legal Permanent Residents	10	7%
Foreign Nationals[8]	20	15%
		NON-CUMULATIVE[9]

[6]*These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.*
[7]*Gender minorities includes any individuals whose gender identified was not cisgender male or female. This would include individuals who identify as transgender male, transgender female, two-spirit, agender, genderfluid, or other specified genders*
[8]*A Foreign National in this data set is defined as any individual who is not currently a US Citizen or Legal Permanent Resident.*
[9]*These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.*
[10]*To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.*

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Important Note: *The data displayed in this report was generated based on information communicated to the National Human Trafficking Hotline via phone, SMS, Webchat email, and online tip report. The National Human Trafficking Hotline cannot verify the accuracy of the information reported. This is not a comprehensive report on the scale or scope of human trafficking within the state. These statistics are accurate as of 07/01/2021. They may be subject to change as new information emerges.*